

Act for the Protection of Consumers on Digital Platforms

It covers all digital platforms for online transaction, regardless of business size and types of goods or services.

(1) Consumer protection measures to take and disclosure of the outline

- Digital Platforms must endeavor to conduct **investigations** regarding consumer complaints, **identity confirmation** of sellers and other required measures.

(2) Request to remove unsafe goods and services

- The Prime Minister (Consumer Affairs Agency) has the authority of the request.

(3) Consumer right to request information disclosure on Business Users

- To the extent necessary for consumers to bring claims of compensation



Regulations of Digital Platforms

