Overview of The Consumer Safety Investigation Commission

Scope of investigation

Consumer accidents affecting the life and health

* Including accidents that occurred before enforcement of the Act

- Consumer accidents related to life and health in a wide range of areas such as products, foods, facilities, and services (Except for accidents that are in the scope of investigation of the Japan Transport Safety Board)
- Accidents with a strong need to identify the causes in order to prevent the occurrence and spreading of life and health related accidents and to mitigate damage

Investigation to recommendation

Triger information

- Accident information affecting life and health
- Request for investigation from consumers



Investigation into the causes of accidents

Investigation by Consumer Safety Investigation Commission

Exercising its authority to investigate to the extent that doing so is necessary [Authority to investigate] Collection of reports, on-site investigations, questions, etc.

Evaluation of the results of an investigation or monitoring by another administrative organs



Proposals to prevent accidents

Measures and actions to be taken to prevent the occurrence and spreading of actual or potential accidents involving bodily harm and to mitigate damage

- Submitting recommendations and opinions to the Prime Minister
- Submitting opinions to the heads of relevant administrative organs



Various preventive measures by relevant ministries (against accidents and extended damages)

- planning and executing measures to prevent accidents
- giving recommendations and orders to the relevant organizations and suppliers in the areas under its jurisdiction
- enhancing awareness of consumers